

HENDON RESIDENTS FORUM

23 June 2010

Barnet Multicultural Centre, Algernon Road, West Hendon, London, NW4 3TA,

ISSUES TO BE CONSIDERED

Issue Raised	Response
<p>1. York Park, Wes Hendon, NW9</p> <p>Petition received objecting to not being consulted about the location of the Playbuilder Equipment currently being installed.</p> <p>50 Signatures</p>	<p>Thank you for the petition presented to the Mayor of Barnet Council prior to the Barnet Council meeting on 20 April 2010. I have noted that the petition was signed by 50 people from 33 addresses in the area and that the petitioners 'strongly object to not being consulted about the location of the Playbuilder Equipment currently being installed in York Park.'</p> <p>The national Playbuilder programme seeks to provide new play sites to encourage play, community access to green space and a healthier lifestyle for children.</p> <p>Barnet has completed the first phase of eleven sites and is considering the final phase of a further eleven sites. Sites were initially proposed for areas where there were high populations of children and limited play facilities and a number of agencies including police Safer Neighbourhood teams were consulted. York Park was selected as a possible site because it met a number of these criteria and the existing established play area would be affected by the proposed regeneration of the estate.</p> <p>A report was made to Barnet Council Cabinet Resources Committee on 2 September 2009 indicating that York Park was to be one of the first eleven sites. This report was available on the Council website.</p> <p>The Council issued a number of press releases following the Cabinet Resources Committee meeting and in December 2009 public notices were placed in York Park advising residents of the work planned and how to contact the Council.</p> <p>A consultation with young people attending the YMCA group at West Hendon Community Centre was also held on 14 December 2009. Consultation with pupils of The Hyde Primary School also occurred and a wide range of responses were received.</p>

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		<p>The Barnet Council Greenspaces team also consulted local residents through the Regeneration Residents Group on 25 February 2010.</p> <p>I am sorry to note that some local residents do not feel that these notices and meetings represented sufficient communication. It would be very helpful for the future work of the Council on both Playbuilder and other initiatives if you could suggest ways in which the consultative process could be improved. Thank you for your trouble in petitioning the Council and drawing your concerns to our attention.</p> <p>Graham Durham Graham.durham@barnet.gov.uk</p>
2.	<p>Petition received - Commercial Vehicles Parking in Glendor Gardens</p> <p>Additional communication was received including photos from Mr Somers which noted the parking difficulties within the area and a request for a introduction of a weight ban on Vehicles over 5 tonnes.</p> <p>32 Signatures</p>	<p>The council do not have any current plans to carry out investigations regarding parking in your road. Therefore, we will hold a copy of the petition on file, and should this situation change the views will be taken into consideration should any investigation be agreed in the future.</p> <p>Regarding your request for a weight ban to be introduced in your road, the council does have measures in place across the borough to deter vehicles over 5tonnes gross weight from parking in residential roads between 6.30pm and 8am and while I note your request for there to be a limit on the load a vehicle carries, it is considered that the current arrangements are sufficient for deterring vehicles of unacceptable weight parking overnight on the boroughs roads, and therefore we will not be making any changes to the borough wide approach for Glendor Gardens.</p> <p>Thank you for bringing your concerns to my attention and I hope this information of assistance.</p> <p>Karen Grinter Karen.grinter@barnet.gov.uk</p>
3.	<p>Petition received - Hendon Forum - Petition - Heavy traffic at the Junction of Poolsford Road / New Way Road NW9</p> <p>41 Signatures</p>	<p>On receipt of the petition our Parking Enforcement Team was instructed to pay particular attention to vehicles parked at this location to ensure that where possible any vehicles parked obstructively were issued with Penalty Charge Notices. Feedback on the effectiveness of this from a resident point of view will be gratefully received</p> <p>In order to ensure that all options are explored to deter the situations described whilst</p>

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		<p>officers have suggested that a meeting with resident representatives take place at the junction with a view to discussing the parking and speeding issues of concern. Which it is felt would be a useful way to establish what further measures might be considered.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
4.	<p>At junction in Station Road / High Street, Edgware the stop line is still placed so the left turn traffic light can not be seen by the leading vehicle.</p> <p>Vehicles are forced to bib the leading car which creates unnecessary noise and reduces traffic flow.</p> <p>At the same junction at Whitchchurch Lane there is a similar problem as the light is hidden by busses, lorries and low sun light.</p>	<p>The stop line at the Station Road / High Road junction will be moved back as part of the junction improvement works which is currently being implemented.</p> <p>As part of the next phase of improvements the issue with regard to the existing alignment of the junction is currently being investigated. This is to ensure that buses waiting to turn right do not obscure the visibility of left turning traffic into the High Street from Whitchchurch Lane.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
5.	<p>Petition received – Objection against parking restrictions on Deans Lane, Edgware, Middlesex, HA8</p> <p>89 Signatures</p>	<p>The council appreciate the time taken to compile the petition that was kindly forwarded to Officers by Councillor Brian Gordon. We are aware of issues relating to parking outside of the shopping parade in Deans Lane and as a result have carried out a statutory consultation on proposals to reduce the hours of operation of the existing 8am to 9.30am and 4pm to 6.30pm Monday to Friday waiting restriction so that they would operate between 8am to 9am and 5pm to 6pm which is envisaged would improve parking opportunity for shoppers to the parade.</p> <p>Although the original request was for the waiting restrictions to be removed completely however, at the time of investigation it was considered that the road layout at this location would not easily accommodate parking without causing some obstruction to though traffic especially during peak times.</p> <p>However, given the comments that have been received to the proposed reduction in times of the waiting restrictions, both through the statutory consultation and the petition Officers are happy to ‘go back to the drawing board’ to review their original recommendations to see if a pay and display scheme may be appropriate for this area.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>

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6.	<p>We would like to ask the council,</p> <p>Why does it cost £10,000 to change the sign outside our school to show the correct timings for the zigzag markings?</p> <p>We hope that we will be able to ask the question as we are trying to make our road safer for all residents, staff and students in the area.</p> <p>Citizenschools Team Hendon School</p>	<p>Before the Council can carry out changes to the hours of control of the School Keep Clear markings they have to carry out a consultation that costs money to advertise and also for officers of the council to deal with. Additionally, there is a cost to manufacture and replace the old signs with new ones. However, money needed to do this would not normally be more than around £1500 - not £10,000 that has been mentioned.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
7.	<p>Driving instructors blocking our streets.</p> <p>Last year Cllr Wayne Casey asked a question in the council meeting regarding the Driving School in Mill Hill. Because of the proximity of this school to our residential roads, we find that Driving instructors tend to use our roads (Glenmere Avenue, Copthall Drive, Parkside, Holmdene) as practice runs for the driving test. At any given time, there are at least four to five cars practicing on our roads (u turns, reverse parking etc). It was agreed at the council meeting that something would be done about it. Has anything been done and if so what? Has anyone written to driving school requesting that they ask the driving instructors to use different route for practice or even change the test route completely so that these cars can go elsewhere and give us a break.</p> <p>Vinod G Sodha Mill Hill</p>	<p>Driving tests are now managed by the Driving Standards Agency (DSA) who operate from several test centres in and near the borough including Barnet, Hendon and Mill Hill. Each centre has a set of standard routes, details of which are published on the internet. In addition to driving tests, many learner drivers are taught on the same routes in order to give them experience of the routes they are likely to be tested on.</p> <p>The DSA does not consult the borough when planning these routes, nor does the borough have any statutory powers to control the use of public highway by learner drivers. It is important that learner drivers are tested on a variety of roads, including residential streets, and some parts of the practical test need to be carried out in quieter locations for safety reasons and to avoid adversely affecting traffic.</p> <p>The streets closer to the test centres are more likely to experience higher numbers of learner drivers, but other locations can also experience problems. If Members have specific concerns about individual streets we would be happy to make contact with the relevant test centre to see whether anything can be done to minimise the impact on residents.</p> <p>To view the question and further information please visit: http://committeepapers.barnet.gov.uk/democracy/meetings/meetingdetail.asp?meetingid=5317</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>

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<p>8. a) What is the council going to do to help the residents of Montagu Road who cannot sleep because of the lights on the front of the ACE school?</p> <p>b) When is the Council going to send out the letter regarding the CPZ?</p> <p>At the last forum we asked the same question and nothing has happened. It appears to us that the Council has no intention of revising the existing CPZ. We need an increase of hours in our CPZ - 10am to 9pm including weekends.</p> <p>When the ACE school has an event as in the recent 'fun day' the parking situation was chaotic, the multi cultural day will be held in August, another nightmare for residents.</p> <p>c) What has happened about the traffic management plan the centre was meant to put together, again this question was asked at the last forum and still no answer.</p> <p>d) We need to have our road cleaned regularly (at least twice a month) as now we have a primary and secondary school running in the road the litter has increased hugely.</p> <p>Judy Shepherd Montagu Road Residents Assoc</p>	<p>The Council's Noise, Nuisance and Public Health section has fully investigated the lighting at the school and confirmed that it complies with the relevant guidelines from the Institute of Lighting Engineers and that no action can be taken.</p> <p>The Council has however advised the school to consider shielding the lights, use a lower level of lighting and/or operate them on a timer switch to mitigate any impact</p> <p>It had been anticipated that the letter advising of the results of the follow-up consultation would have been delivered by now. However, due to a number of issues arising that affected progress of certain elements of the Design Teams workload this has been delayed. However, the letter is now drafted and is expected to be delivered by mid-July. However, as advised at the last Forum it is not envisaged that further changes to the CPZ hours of operation over the same area will be pursued as a result of the follow-up consultation.</p> <p>We have included Montagu Rd as a litter hotspot which means it will be looked at weekly.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
<p>9. The London Wildlife Trust, Barnet Group together with the Royal Society for the Protection of Birds (RSPB) the North West London Group submitted a village green application for Clay Lane bridle way and foot path, Edgware. This is a site of Borough importance for nature contravention. On December 8 2009 it was acknowledged and 10 December 2010. This was</p>	<p>The Planning and Environment Committee hold matters which relater to village greens within its responsibility as stated within the Councils constitution Part 3:</p> <p>(Reports on all the matters reserved to the Committee shall be made direct to the Committee and not through an area sub-committee.)</p>

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<p>supported by users of the Old Green Lane.</p> <p>This application is not now to be considered until September 2010. As the Area Environment Sub-Committee scheduled for 24 June 2010 has been cancelled. Would it be possible to consider this village green application earlier than September?</p> <p>London Wildlife Trust Barnet Group</p>	<p>2. Contaminated land and all statutory nuisances.</p> <p>3. Commons registration and town and village greens including powers of protection and enforcement although in practice these specific functions will be discharged by officers.</p> <p>(Which may include considering the recommendations of a non-statutory inquiry chaired by an independent person).</p> <p>4. Highways use and Regulation, access to the countryside, arrangements and extinguishment of public rights of way.</p> <p><i>(Explanatory note:</i> <i>The Council's highways functions are limited to:</i></p> <ul style="list-style-type: none"> • <i>creating, stopping up and diverting footpaths and bridleways</i> • <i>asserting and protecting public rights to use highways</i> • <i>removing things deposited on highways which cause nuisance</i> <p>All other highway functions are Executive functions).</p> <p>www.barnet.gov.uk</p> <p>The village green application is still under consideration and is being targeted for the Planning and Environment Committee in 20th September. There are no Planning and Environment Committee meetings in August.</p> <p>Martin Cowie Martin.cowie@barnet.gov.uk</p>
<p>10. New Parkfield Junior School</p> <p>a) With reference to the action sheet from 7 Jan 2009 Forum – Pages 14, 15 and 16. There was reference to a 24m fence being erected to secure his privacy from the school. Mr Dann says that the fence is open slatted and he does not have any privacy from the fence that has been put up.</p> <p>b) Who paid for the road resurfacing, pavement fixing and clearing up after the school was built? Were the works charged to the construction company?</p>	<p>The project is currently looking into placing some screening with trees across this specific area- this will be completed at some point over the school summer holidays.</p> <p>The road resurfacing, pavement fixing, and clearing up after the school was specified in the scope of works for the contractor.</p> <p>Omar Villalba Omar.Villalba@barnet.gov.uk</p>

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c)	<p>Outside Sturgess Road Gate and opposite Riverside Road there is only one school sign which dates back to the 1930s. There are no road signs warning drivers along Sturgess Avenue NW4 that there is a school ahead. There is a blind bend in the road and it is dangerous.</p> <p>Mr Dann</p>	<p>Officers are grateful to Mr Dann for bringing this concern to our attention. The issue of adequate signage in the area will be investigated and appropriate action taken where identified.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
11.	<p>How is the Council keeping abreast of Planning Enforcement issues and in particular my situation? Can the Council ensure that property owners don't get away with illegally converting their properties into three or even two units when there is no planning permission, and renting them out as such, on the grounds of falsely claiming some reason(s) i.e. religious purposes, for needing separate kitchens and bathrooms?</p> <p>Ghislaine Smith</p>	<p>In the event that an unauthorised conversion of a property into dwellings is brought to the attention of the Planning Service, then the owners are immediately advised to stop work if the conversion has not been completed because to carry on would be at their own risk.</p> <p>In the event conversion works are completed, the council would take enforcement action if the conversion is considered unacceptable on its planning merits. Government guidance does not allow the council to take enforcement action against breaches of planning control if the breach is considered to be causing no planning harm.</p> <p>If a notice against an unauthorised conversion is served, then the owner has a right of appeal against the notice to the Planning Inspectorate. Such appeals take approximately six months and in the meantime an unauthorised use is allowed to continue.</p> <p>In the event a property is alleged to be split into two units but the owner claims an additional kitchen is for religious purposes, then the council would consider the evidence. If the council were satisfied that the second kitchen was likely to be used independently as part of an additional flat, then enforcement action would be taken if the split was considered unacceptable on its planning merits.</p> <p>Martin Cowie Martin.cowie@barnet.gov.uk</p>

Date of Further Meetings

Date	Venue
Tuesday 27 July 2010	Sangam Community Centre, 210 Burnt Oak Broadway, Edgware
Monday 13 September 2010	St Peters Church, Stonegrove, Edgware HA8 8AB
21 October 2010	TBA
30 November 2010	St Joseph's Pastoral Centre, St Joseph's Grove, The Burroughs, Hendon, London NW4 4TY
18 January 2011	TBA
15 March 2011	TBA

Contact: Paul Frost, Democratic Services Officer, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: paul.frost@barnet.gov.uk

HENDON RESIDENTS' FORUM

17 March 2010

Sangam Community Centre, 210 Broadway, Burnt Oak HA8 0AP

Forum Officers' Action Notes

Chairman: Councillor Brian Gordon*

Vice-Chairman: Councillor John Hart*

*Denotes Councillor Present

Issue Raised	Response	Update
<p>1. Stonegrove Spur Road Development</p> <p>According to The Times (15/2/10), The Homes & Communities Agency (HCA) has rejected a Freedom of Information (FOI) request to disclose the names of developments that it has bailed out which do not meet quality of life standards. This is after disclosing through a previous FOI request that one fifth of the bailed-out developments - 27 out of 136, in receipt of a total £360 million handout - had a score of less than 5 out of 20 on the industry's "Building for Life" standard. A review by the Commission for Architecture and the Built Environment (CABE) had previously found that more than half of the schemes - which include developments by Taylor Wimpey, Bovis, Barratt and Persimmon, some of the UK's biggest housebuilders - were "very high risk" on its criteria.</p> <p>http://business.timesonline.co.uk/tol/business/industry_sectors/construction_and_property/article7028158.ece</p> <p>a) Given Barnet Council/Barratts has received countless £M's of</p>	<p>The masterplan for the regeneration of Stonegrove and Spur Road Estates is based on sound urban design and inclusive design principles to ensure that the buildings and environments created are convenient, equitable, safe and enjoyable for all to use.</p> <p>Within the Principal Development Agreement (PDA) there is a requirement for all of the affordable homes to be designed to Lifetime Homes Standards. On top of this, Barratt are committed to ensuring that all private sale units also meet Lifetime Homes Standards. Condition 55 of the outline planning consent requires that all of the homes are built to Lifetime Homes Standards.</p> <p>The development proposals have also adopted the established Code for Sustainable Homes measure and this is similarly conditioned in the outline planning permission.</p> <p>The development is not being measured against the Building for Life standard. The proposals are based on sound urban design and inclusive design principles and have followed the Code for Sustainable Homes, another measure of design quality.</p> <p>Martin Cowie Martin.cowie@barnet.gov.uk</p>	<p>No further update.</p> <p>Martin Cowie Martin.cowie@barnet.gov.uk</p>

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	<p>tax payers money through the HCA KickStart scheme for Stonegrove, Edgware and that the Council has regularly used the argument to force through many of it's partnership regeneration schemes that they will be of <i>high quality build etc, <u>can we have confirmation that-</u></i></p> <p>b) The Stonegrove Barratts/Barnet Council development is not one that has failed to meet quality of life standards?</p> <p>c) What is the score on the Building for Life standard achieved by the Stonegrove development?</p> <p>d) Has Barnet Council been monitoring how The Stonegrove scheme rates on the Building for Life standard- if not why not?</p> <p>Have Ward Councillors been monitoring how the scheme measures up on the Building for Life standard - if not why not?</p> <p>Myk Tucker</p>	<p>Mr Tucker has been advised to contact Ward Councillors directly.</p> <p>Paul Frost Paul.frost@barnet.gov.uk</p>	
2.	<p>Stonegrove/Spur Road Development</p> <p>a) How many of the homes/flats on the nearly completed Phase 1 of the scheme initially allotted for '<u>Private</u>' sale on the open market have been acquired by Housing Associations.</p> <p>b) What restrictions if any, are in place to ensure flats designated for '<u>Private</u>' sale on the open market are not acquired by Housing Associations thereby upsetting any balance of ownership set up in the original Planning</p>	<p>None</p> <p>Any RSL seeking to acquire private sale units will require grant funding and would not get Council support & therefore would not proceed.</p> <p>The outline planning application</p>	<p>No response required Susan Botcherby Susan.botcherby@barnet.gov.uk</p>

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	<p>Application.</p> <p>c) What restrictions are in place to ensure those properties bought privately are not subsequently made available to the Council for owners rental income and thereby the housing of transients or those the Council is forced to house.</p> <p>d) How will the balance of tenure as set out in the Planning Application be maintained on Phase 1 and across the scheme.</p> <p>Rhona Myers</p>	<p>requires a range and appropriate distribution of tenures across the development area.</p> <p>Denny Adam Denny.adam@barnet.gov.uk</p> <p>This is being secured through the Reserved Matters process, the section 106 Agreement accompanying the outline consent and the Principal Development Agreement.</p> <p>Martin Cowie Martin.Cowie@barnet.gov.uk</p>	
3.	<p>a) Stonegrove/Spur Road, Edgware Development</p> <p>b) What controls are Family Mosaic (or any other Housing Association on the new development) using to ensure that the new properties (e.g. Penniwell Close & Phase 1 etc), that are <u>non private sale dwellings</u>, are not subsequently sub-let or used in shared multiple occupancy and secondly how are these controls (if any) enforced?</p> <p>Has any property in Penniwell Close been subject to any sub-letting or shared multiple occupancy or is there no monitoring being undertaken here by Family Mosaic or Barnet Council.</p> <p>Adrian Fisher</p>	<p>Family Mosaic's tenancy agreement and shared ownership leases contain occupancy restrictions that prevent sub-letting and multiple occupancy. These are monitored by a tenancy audit of 10% plus of stock per month. Any illegal occupiers are served notice to quit and the tenant is also served notice.</p> <p>Following a complaint one property was investigated for sub letting but this was subsequently found not to be the case.</p> <p>Denny Adam Denny.adam@barnet.gov.uk</p>	<p>No further update.</p> <p>Martin Cowie Martin.cowie@barnet.gov.uk</p>
4	<p>Council Bonuses & Sweetners</p> <p>The Camden News Journal revealed on 4th February 2010 that Camden Council staff 'have been handed £1million worth of bonuses</p>	<p>Barnet Council has not paid any "bonuses or secret sweetners" referred to in point 4 to staff at any level over the last 5 years. This also includes Councillors.</p> <p>Simon Whittle Simon.Whittle@barnet.gov.uk</p>	<p>No further response required</p> <p>Simon Whittle Simon.Whittle@barnet.gov.uk</p>

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	<p>and secret sweeteners' as a reward for good work or as an incentive to hold on to staff (retention bonus) etc.</p> <p>a) Does Barnet Council operate the same policy of 'bonuses and sweeteners'?</p> <p>b) Is this enshrined in staff contracts or is it an added feature?</p> <p>c) How much has Barnet Council spent on 'bonuses and sweeteners' in the last 5 years?</p> <p>d) Which Officers, Directors, CEO's or Dept's have benefited from these 'bonuses and sweeteners'?</p> <p>e) Who in the authority has the ability to give these 'bonuses and sweeteners', officers or Cllrs?</p> <p>f) Have Barnet's Cllrs been in receipt of any 'bonuses and sweeteners' at any time?</p> <p>Myk Tucker</p>		
5. a)	<p>We need our existing CPZ extended for the lower half of Montagu Road - the new ACE school is now up and running - the evening madrasa has started - finishes at 6.45pm parents start arriving at 6.30 - if car park is full, they park in the road at a time when residents are arriving home from work. There is also a Saturday morning madrasa - 9am to 12.30 - last week there were 12 cars taking residents spaces. They have had activities on a Sunday as well. We need the CPZ every day of the week including Sunday.</p>	<p>The Council's position has always been that it is happy to investigate the provision of new or revision of existing Controlled Parking Zones should there be sufficient support from the Local community to do so. Although, it may exist it is not considered that such support has been made evident in sufficient volume by local residents.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	<p>A review of the area following the extended hours of operation in some of the roads in WH3 was carried out via a questionnaire last September. The questionnaire encouraged local residents to give their views on how well or otherwise they considered the new scheme was working for them. A letter detailing the outcome of the analysis of the returned questionnaires is expected to be delivered in the early summer. It is expected that further dialogue with residents of Montagu Road will take place following delivery of the letter as.</p>

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<p>b) Last year the council granted planning permission to the multi cultural centre to extend its opening hours - they had to produce a traffic management plan within 3 months - what has happened to that. When they have functions, the parking problems multiply.</p> <p>Judy Shepherd Montagu Road Residents Association</p>		<p>Martin Cowie is to provide this as I understand they haven't produced a plan yet and this may be an issue for planning enforcement.</p> <p>It had been anticipated that the letter advising of the results of the follow-up consultation would have been delivered by now. However, due to a number of issues arising that affected progress of certain elements of the Design Teams workload this has been delayed. However, the letter is now drafted and is expected to be delivered by mid-July. However, as advised at the last Forum it is not envisaged that further changes to the CPZ hours of operation over the same area will be pursued as a result of the follow-up consultation.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>Planning permission H/03572/08 was approved on 26.05.09 for a variation to the opening hours of the centre to allow hours of use between 8:00am and 10:00pm Monday to Thursday, 8:00am and 11.30pm Fridays and Saturdays, 8:00am – 8:00pm Sundays and Bank Holidays.</p> <p>A condition was imposed requiring, within 3 months of the decision notice, an activities and traffic management plan to be submitted for approval. An application to discharge this condition was registered on 24.05.10. The details submitted are under consideration and comments awaited from highways officers.</p>

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			Martin Cowie Martin.cowie@barnet.gov.uk
6.	<p>Attending Barnet Hospital yesterday, I discovered that for those attending a short visit, a charge of £4.00 is the minimum for an all day parking. This is unacceptable particularly for old age pensioners.</p> <p>Mr Clive Cohen</p>	<p>Appropriate charging rates are a matter for Barnet Hospital to determine, as they see fit, and unless in contradiction of any planning agreement, there is little that Barnet Council can do. However, officers are meeting with Barnet Hospital at the end of March to discuss planning issues and this concern will be discussed at the meeting where residents concern will be highlighted.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	<p>No further update at this time</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
7.	<p>In Totteridge Lane, 200metres to 300metres from the junction with Hendon Wood Lane, there is a sharp incline on the road surface where during icy weather conditions two accidents have occurred in the last year. This has destroyed a large section of the fence of Totteridge Fields Nature Reserve. Last year we were unable to locate the culprit but this year we were helped by the local Safer Neighbourhood Police and were more successful. Would it be possible for a more appropriate surface to be applied to this short section of the road?</p> <p>Mr Clive Cohen London Wildlife Trust Barnet Group</p>	<p>Inclement weather conditions inevitably lead to a higher rate of accidents caused by factors such as ice or snow. However, under these circumstances there is little scope to provide improved road surface conditions. However, there is merit in noting locations such as these that are particularly vulnerable to bad weather conditions in order that grit can be introduced in a timely manner minimising the incidence of icy weather accidents</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	<p>Investigative work on the profile of this section of road will be carried out in due course.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
8.	<p>Attending Barnet House Planning Office for the purpose of inspecting the folder for a planning application, I discovered very little information. For those who are not online, could the previous facility be restored so that the relevant information is made available in the folder?</p>	<p>Hard copies of all planning applications are made available at Planning Reception during the statutory consultation period and all applications are placed online.</p> <p>Martin Cowie Martin.cowie@barnet.gov.uk</p>	<p>No further update.</p> <p>Martin Cowie Martin.cowie@barnet.gov.uk</p>

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	Mr Clive Cohen London Wildlife Trust Barnet Group		
9	<p>Could we please have an update on the latest plans for the regenerating of the war memorials in Barnet. Since the 7th September Forum when I asked the same question an attempt to cleanse the lower half has been unsuccessful in removing the verdigris from the stone work and leaving the higher section filthy.</p> <p>Mr Clive Cohen</p>	<p>Works to remove the verdigris staining have been carried out and the degree of staining reduced. Our Specialist contractor is returning to the memorial to continue the stain removal. The removal of chemical stains of this nature is a slow process and may take weeks and several visits to achieve the desired result.</p> <p>In addition to the removal of the verdigris staining, the bronze is also being treated to prevent future staining.</p> <p>The Hendon War memorial is one of several we are responsible for within a limited budget. Our next priority is for the treatment of the bronze and removal of verdigris staining to the Mill Hill War memorial and then to La Deliverance at Henlys Corner.</p> <p>As verdigris staining proves more difficult to remove than normal stains, this preventative work is being prioritised over the cleaning the upper part of the Hendon Memorial which will be carried out in due course as part of the ongoing maintenance to all our memorials.</p> <p>Sue Taylor Sue.Taylor@barnet.gov.uk</p>	<p>No further comment Sue Taylor Sue.Taylor@barnet.gov.uk</p>
10	<p>Since asking a question regarding the street lamps on the 7th September Forum last year, the ones refereed to specifically still remain on and no action seems to have been taken.</p> <p>Mr Clive Cohen</p>	<p>When this was last raised the two locations identified were reported to our contractor to rectify within a two day rectification period. Officers will check both locations and if it is found that no action has been taken by the contractor appropriate non-performance measures will be instigated with the contractor. At the same time officers will ensure that any action which remains outstanding is taken without delay.</p>	<p>As stated in the response officers will check the area and report to our contractor any day burning lights for repair. Every street light and illuminated sign in the borough has a reference number attached to it. A freephone telephone number is also provided to enable residents to report any defects directly to the contractor. Any reports</p>

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		Paul Bragg Paul.bragg@barnet.gov.uk	simply need to identify the problem and the reference number. Paul Bragg Paul.bragg@barnet.gov.uk
11	This year commemorates the United Nation International year for Bio-diversity which is being specifically celebrated on May 22. Is the LBB intending to celebrate this important event for if they are the London Wildlife Trust (Barnet Group) would like to join them as partners in such celebrations as may be envisaged. Mr Clive Cohen London Wildlife Trust Barnet Group	Greenspaces would welcome the opportunity to work with the LWT on one or more projects in celebrating bio-diversity. Should the LWT wish to progress this they should contact the Greenspaces team on 0208 359 7820 or at parks@barnet.gov.uk Jenny Warren parks@barnet.gov.uk	The Council cannot lead on events for the year of bio-diversity, it will continue with its programme of community tree and wild flower planting. We would of course support any events in anyway we can, however this would have to be led by other groups. Jenny Warren parks@barnet.gov.uk
12	May we enquire as to the current status of the proposed village green application/Clay Lane, bridleway and foot path, received by LBB on the 8/12/09 and acknowledged on the 10/12/09 ref 08/09 your ref: LLC/MM/04/09 and the anticipated timing for a reply Mr Clive Cohen London Wildlife Trust Barnet Group	The village green application is currently under consideration by the Registration Authority. The application will be reported to the Planning and Environment Committee within the next two months. Martin Cowie Martin.cowie@barnet.gov.uk	No further update. Martin Cowie Martin.cowie@barnet.gov.uk
13 a)	Could you very kindly state what parks will be up graded by the playbuild project that the government has funded ,in the Hendon area.	The first eleven playbuilder sites for 2009/10 are currently under construction and will be completed by the end of March. Oak Hill Park East Barnet Swan Lane Open Space Totteridge Mill Hill Park Mill Hill Colindale Park Colindale York Park West Hendon Silkstream Park Burnt Oak Tudor Sports Ground High Barnet Cherry Tree Wood East Finchley Stoneyfields Hale	Mill Hill park was chosen as it was a very busy park servicing a large catchment area with no play provision for over 8's. It is intended in the second phase in 2010/11 that residents put forward suggested sites for evaluation against a set of criteria. Jenny Warren parks@barnet.gov.uk

Issue Raised	Response	Update	
b)	<p>Could you tell me what is happening with the Walting Boy's Club as has been neglected for many years? Hayes Rees</p>	<p>Park Bethune Park Coppetts Sunny Hill Park Hendon Jenny Warren parks@barnet.gov.uk</p> <p>The Watling Boy's Club dissolved 5/6 years ago. Sale Terms have been agreed with Green Acre Homes for a Housing Development subject to Planning Consent and Environmental Agency Consent. Green Acre Scheme envisages 20 affordable units. Legal Department has been instructed to deal with documentation. Richard Malinowski Richard.malinowski@barnet.gov.uk</p>	<p>No further comment. Richard Malinowski Richard.malinowski@barnet.gov.uk</p>
14.	<p>On the Barnet web site it says Montagu Road should be swept/cleaned on 22nd of every month - I know we have had very bad weather but to my knowledge we have not had a road sweeper since end of November - the road is disgusting and now that we have a school fully operational in the road the litter is worse. The road should really be swept twice a month. Judy Shepherd Montagu Road Residents Association</p>	<p>Montague Rd was last swept during week commencing 22/02/10.</p> <p>The next scheduled sweep is due next week commencing 22/03/10. I have instructed the area supervisor to ensure that it is inspected following the sweep to ensure quality of work. Neil Richardson Neil.Richardson@barnet.gov.uk</p>	<p>We have included Montagu Rd as a litter hotspot which means it will be looked at weekly. Neil Richardson Neil.Richardson@barnet.gov.uk</p>
15. a)	<p>How much salt and sand was put down by the Council on roads and footpaths this winter?</p>	<p>A total of 3120 tonnes of salt and 1610 tonnes of sand were used by the Council on the roads and footpaths so far this winter. For comparison purposes the salt used during the last four winters was: 2005/06 1945 tonnes 2006/07 1762 tonnes 2007/08 645 tonnes 2009/06 2847 tonnes</p> <p>It should be advised that the gas outage in East Barnet during December absorbed significant amounts of salt as</p>	<p>No Further response Zafran Khan Zafran.khan@barnet.gov.uk</p>

Issue Raised	Response	Update
	<p>the affected roads and their pavements had to be gritted to ensure a safe working environment for the utility companies.</p>	
b) How many lorries and men were involved?	<p>The Council has 9 gritting vehicles which are used to grit the eight Priority 1 routes. A team of 30 people are directly involved with the winter gritting operations, arranged into two alternating shifts, 15 people each.</p>	
c) What mileage of roads and footpaths were gritted?	<p>When there is snow accumulated on the ground making the provision of services such as Street Cleansing, Refuse Collection and Green Spaces difficult, then the Council's staff from these services are also deployed in clearing snow and gritting footways. A total of up to 220 additional staff have regularly been deployed in snow clearing and footway gritting operations this winter.</p>	
d) How many tons of salt and sand were used on Barnet's roads this winter?	<p>The Council has a formal winter maintenance programme which ensures that the Borough's main road network, footways and town centres remain clear and free flowing during winter months.</p>	
e) Why, when people phoned the Council to report very dangerous areas of footpath or iced roads to be gritted – they were not gritted?	<p>The Council's normal procedures for dealing with severe weather conditions such as snow and ice are to grit Priority 1 roads – i.e. major roads and transport hubs across the borough.</p>	
f) How many claims of cases of injury have the Council received this winter in regard to falls and accident caused by the Council?	<p>The Council's Priority 1 roads cover a length of approximately 238 kms or approximately 148 miles long which is 35% of the Council's whole road network. Priority 1 roads are normally gritted when there is frost or snow expected. If the snow is persistent and after the Priority 1 roads have been cleared, the Council may go onto the side roads and pavements (Priority 2 or 3), as necessary. The Council has also</p>	
g) What are the levels of salt and sand held by the		

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<p>Council each year in regard to the expectation of hard winters?</p> <p>h) What is the cost of a ton of salt and sand?</p> <p>i) What is the total cost this winter of this exercise?</p> <p>Mr Heaphy</p>	<p>provided approximately 320 grit bins on the side roads across the borough, which residents can use to assist themselves and their neighbours.</p> <p>The Council has adopted a Resilient Network this winter (see Q5 below) which is 135 km or 84 miles long. This is approximately 20% of the Council's whole road network.</p> <p>Our records for this winter show that we gritted the Priority 1 routes 51 times, our Priority 2 routes 2 times and the Resilient Network 50 times. We also partly gritted the Priority 1 routes (Seepage Routes) 6 times and at times provided gritting vehicles to support the Council's Refuge collection vehicles. We estimate the total length covered to be in excess of 20,000 kms or 12,500 miles. This length is the gritted length and does not include the "dead" mileage, which is estimated as an additional 60-70% of the gritted length.</p> <p>See Q1 above</p> <p>It should be emphasised that all requests for gritting have been considered by the Council and the appropriate action was taken that the available resources allowed. However, the demands created by the severe winter conditions, thought to be the worst for the last 30 years, by far exceeded the Council's resources.</p> <p>Additionally, the Government via a letter from The London Councils dated 8 January 2010, required the Council to limit its gritting operations to the reduced or Resilient road network only, in order to help conserve the limited national supplies of gritting salt. This requirement is still in force</p>	

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	<p>and is expected to remain until April 2010, the end of the winter maintenance season</p> <p>So far this winter The Council has received a total of 17 claims involving injuries following falls and accidents in icy conditions.</p> <p>The Council had been prepared for severe weather, and despite previous mild winters, had stockpiled approximately 2000 tonnes, the full capacity of the Council's salt barn. Our records show that as of the week commencing 29 November 2009, and before the severe weather started, the Council's salt barn was still at full capacity (2,014 tonnes). In light of this winter, the Council is aiming to increase this stock for the next winter season to 3500 tonnes.</p> <p>The Council has a contract in place for the supply of salt and is paying £24.95 and £26.87 for a tonne of salt delivered during the summer and winter months respectively.</p> <p>The total cost of the winter maintenance for this year has not been finalised but is estimated to be in excess of £700K.</p> <p>Zafran Khan Zafran.khan@barnet.gov.uk</p>	
<p>16 Potholes</p> <p>Is there any possibility that the most serious pot holed roads could be dealt with as a priority before lesser pot holed roads, eg in Edgware – Heming Road and Manor Park Crescent?</p> <p>Mr Heaphy</p>	<p>There are two approaches being implemented to the issue of potholes as a result of the severe winter weather we experienced this year.</p> <p>The first process commenced on 14th January 2010, which was the first opportunity as the thaw set in, where the Council implemented a programme of reactive repairs to potholes across the borough. This was a holding process to react to the hundreds of reports the council was receiving and the objective was to deal with reports speedily</p>	<p>No further response</p> <p>Zafran Khan Zafran.khan@barnet.gov.uk</p>

Issue Raised	Response	Update	
	<p>and address any imminent safety concerns. This process was then superseded on 8th March 2010, as pothole reports were reducing, by a more permanent approach to fixing potholes which comes with a one year guarantee from our contractor and again we are continuing to respond to reports from all sources.</p> <p>The second process instigated in March is to carry out a visual driven inspection of all our roads in the borough to enable an assessment to be made of the extra damage to the roads due to the severe winter this year. The inspection is now completed and we are currently analysing the results to quantify the scale of damage and what remedial measures are required in the short, medium and long term to address this impact, which is up and above our normal annual planned road maintenance programme. The outcome of this process will be a prioritised programme of work to take forward remedial measures to our roads within available resources and to present a case for what extra investment is required to address the issue to different levels.</p> <p>In the meantime we will continue to inspect the borough roads using our regular cyclical inspection regime and any noted defects will be addressed as appropriate and in line with normal practice.</p> <p>Zafran Khan Zafran.khan@barnet.gov.uk</p>		
17	<p>Can the Council please investigate the dumping of rubbish at Glendale Gardens/Apex Corner? This includes a wheel borrow and an abandoned rubbish bin. Dog fouling is also bad in this area.</p>	<p>Depositing and leaving waste/litter on public land or highway is an offence under Section 2 of the refuse deposal (amenity) Act 1978 and or section 34 of the Environmental Act 1990 In respect of duty of care in respect of waste disposal.</p>	<p>Dave Ward & Paul Bali met with Mr Summers on 5th April. We agreed to collect bags of rubbish that he collects from time to time. DW also sent to Highways and Grounds Maintenance a list of repairs that Mr</p>

	Issue Raised	Response	Update
	Mr Summers	<p>The Priority Intervention Team will investigate all reports of flytipping and look to take the appropriate action.</p> <p>Dog fouling will be cleared and a fixed penalty fine will be issued if act is witnessed by an appropriate officer.</p> <p>Jeremy Print Jeremy.print@barnet.gov.uk</p>	<p>Summers pointed out during the meeting.</p> <p>Jeremy Print Jeremy.print@barnet.gov.uk</p>
18	<p>Given the Council's support for numerous massive regeneration schemes as well as the countless thousands of other private development schemes across the Borough and in the light of the current Draft Housing Strategy 2010-2025 which calls for a further 28,000 homes to be squeezed into the borough-</p> <p>a) How much finance has been allotted to Planning Enforcement for each of the last 4 years.</p> <p>b) Which committee has responsibility for approving the amount allocated for Planning Enforcement.</p> <p>c) Which Officer/s have the responsibility for drawing up the report which enshrines the request for the Planning Enforcement budget?</p> <p>d) Which Public Authority or Investigatory Organisation should Barnet Residents Groups appeal to if they have issues or complaints on Planning//Planning</p>	<p>A full written response is unable to be provided at this time due to the lateness of receipt of these issues.</p> <p>A response will be proved to Mr Tucker and also reported to the next Hendon Residents Forum meeting.</p> <p>Paul Frost Paul.frost@barnet.gov.uk</p>	<p>a-c) The Planning and Development Service budget is set by the Councils Cabinet Resources Committee each year based on the previous years budget and accounting for inflation and savings planned.</p> <p>In the last three years the Council's Planning Enforcement team has consisted of one manager, one principal enforcement officer, four planning enforcement officers and one technical administration officer. The team also has the ability to call in resources from other teams (Area Planning Teams, Design & Conservation team and the Trees and Landscaping team) when considered necessary in order to ensure the Service provides an effective planning enforcement function.</p> <p>This team was expanded by one planning enforcement officer approximately three years ago.</p> <p>The budget across the department is allocated to ensure a high quality service is maintained whilst building in flexibility to allow resources to be re-directed appropriately where and when pressure demands.</p> <p>(d) If customers have complaints relating to planning enforcement then they should first make their concerns known to the manager of the team (Joe Henry). Alternatively, customers can make complaints through the council's complaints</p>

	Issue Raised	Response	Update
	enforcement? Myk Tucker		procedure (www.barnet.gov.uk/complaints-procedure) and if they are not satisfied with responses received through this process then they can make a complaint to the Local Government Ombudsman (www.lgo.org.uk). Martin Cowie Martin.cowie@barnet.gov.uk
19.			
a)	Latest situation with regard to West Hendon regeneration scheme	The regeneration of West Hendon stalled prior to a start in site due to the impacts of the credit crunch and subsequent recession. The project was rejected by the Homes and Communities Agency (HCA) for Round 1 of its 'Kickstart' funding programme but was placed on the reserve list for Round 2 of Kickstart before being elevated to the shortlist very recently. Barratt Metropolitan are now submitting further information to enable HCA to finalise their due diligence on the application prior to confirming the award (likely to happen in April or May).	The Council is still awaiting the Homes and Communities Agency (HCA) to confirm whether 'Kickstart' funding has been secured. The Council and its developer partners are still intending to move ahead with the construction of 194 houses & flats on the Pilot and Lakeside development phases within the master plan. Martin Cowie Martin.cowie@barnet.gov.uk
b)	Potholes on Viven Ave, Sevington Rd, Wilberforce Rd, Russell Rd, NW4 - safety concerns	The HCA investment will clear the way for the construction of 194 houses & flats on Pilot & Lakeside development within the master plan. The new flats will be built in four blocks, providing 151 homes for private sale by Barratt Homes and 43 social rented flats for existing residents on the estate to be managed by Metropolitan Housing Trust, as part of the ongoing regeneration. Martin Cowie Martin.cowie@barnet.gov.uk	
c)	Mrs Tara Davda would like a disabled parking bay close to her property.	The potholes at sevington Road have been passed to our contractor for attention before 31st March An application form has been sent to Mrs Davda Neil Richardson Neil.richardson@barnet.gov.uk	A vehicle crossover application pack has been sent to Mrs. Davda.

	Issue Raised	Response	Update
	Dr Arun Ghosh		Paul Bragg Paul.bragg@barnet.gov.uk
20	During the meeting Mr Dann noted that the rear of his property is being overlooked by Parkfield School. He highlight that the planting of vegetation has not been effective.		<p>Wilmot and Dixon have confirmed that planting at perimeter of the property should have taken place.</p> <p>If the planting has not taken/died, then Wilmot and Dixon will replace it at the end of the defects liability period (June 2010)</p> <p>Officers of the Council will visit the site to review this issue.</p> <p>Further site visits have taken place, at the end of defects liability period, replanting of dead trees will take place</p> <p>Omar Villalba Omar.Villalba@barnet.gov.uk</p>
21	During the meeting it was reported that a 'No Ball Game' sign had fallen down and was a hazard on the village green on Orange Hill Road.		<p>Following this meeting the required maintenance has taken place.</p> <p>Paul Frost Paul.frost@barnet.gov.uk</p>

The Forum which commenced at 6.30pm ended at 9:45pm

Officers Present:

Martin Cowie – Head of Planning and Development
Michael Lai – Environment and Operations
Neil Richardson – Highways manager, Environment and Operations
Paul Frost – Democratic Services

Committee Contact: Paul Frost, Forum Administrator, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: paul.frost@barnet.gov.uk